# User operations at the pre-payment machines

| | Ticketless Service Members | Other than Ticketless Service Members | | |
|---|---|---|---|---|
| | No parking ticket issued | A parking ticket will be issued | | |
| | HILLS APP user | HILLS APP user | HILLS CARD Mastercard®user (those who do not have the HILLS APP) | Those who do not have the HILLS APP/ HILLS CARD Mastercard |
| Purchase Amount Discount | Please hold up your HILLS APP membership QR Code | Please insert your parking ticket | Please insert your parking ticket | Please insert your parking ticket |
| How to applydiscounts | No action required | Please hold up your HILLS APP membership QR Code* | Please insert your HILLS CARD Mastercard | No action required |
| Purchase Amount Discount | All discounts (purchase amount, HILLS CARD Mastercard, and Premium Passport) associated with membership will be automatically applied | All discounts (purchase amount, HILLS CARD Mastercard, and Premium Passport) associated with membership will be automatically applied | Applicable Purchase amount discounts and HILLS CARD Mastercard discounts will be applied automatically | Applicable purchase amount discounts are automatically applied |
| HILLS CARD Mastercard Discount | | | | — |
| Premium Passport Discount | | | If you have a Premium Passport, please insert it | — |
| Service Ticket discount | Please insert your Service Ticket | Please insert your Service Ticket | Please insert your Service Ticket | Please insert your Service Ticket |
| | If you have a Parking QR code on your HILLS APP, you can use it instead of your HILLS APP membership QR code | | | |

*Instead of the HILLS APP membership QR code, Discounts associated with HILLS CARD Mastercard will be applied by scanning your HILLS CARD Mastercard, and Discounts by Premium Passport will be applied by scanning your Premium Passport.

## As regards Discounts by HILLS CARD Mastercard and Discounts by Premium Passport

- Discounts by HILLS CARD Mastercard and Discounts by Premium Passport can be applied only once per one payment. Those discounts of 2nd person or more cannot be combined for one payment.

## In case that joint users are registered on Ticketless Parking

- Any joint user can start the payment process.
- When applying discounts at checkout, all applicable discounts for joint users will be applied together at the same time.
- If multiple vehicles registered on Ticketless Parking are in the parking lot at the same time, pre-payment cannot be made because the machine cannot identify the vehicle.If you wish to pay using the pre-payment machine, please specify the vehicle to be paid using the “Designation of vehicles to be discounted” page on Ticketless Parking website, and when paying, hold your HILLS APP membership QR code up to the pre-payment machine.
- If you do not want your discount information to be combined with that of other joint users when making payment, you can set it like that on your “My Page” of Ticketless Parking website. Please refer to the dedicated website for details.

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